

Warranty.

Warranty Information.
General Terms and Conditions.

WARRANTY

Watts Commercial Furniture guarantees all products within the following Terms & Conditions.

- The warranty period is applied from the date of manufacture is enforceable only within the boundaries of Australia.
- The warranty covers any defects found in materials, workmanship and/or installation of products supplied by Watts Commercial Furniture.
- The warranty applies only for Australia and does not cover any service consequent upon accident, alterations, misuse, fire, floods or change of ownership.
- Watts Commercial Furniture reserves the right to determine whether a product is deemed defective and whether or not that defect has arisen from damage caused from anything other than a normal commercial application for which the product was intended.
- During the warranty period the company will pay for the cost of repairing or replacing all parts which are defective. New parts are only covered to the end date of the original warranty.

EXCLUSIONS

- Normal wear and tear, or any service which is needed after an accident, negligence, alterations or misuse.
- The product has not been used or maintained in accordance with the manufacturer's instructions as provided with the product.
- The warranty does not cover any other fees, charges, loss of income, damage to other equipment or payment to third parties including cost of shipping back or on site labour.
- The warranty does not apply to damage cause by transportation or movement of the product carried out by anyone other than Watts Commercial Furniture.
- The warranty does not apply to damage caused if the product is repaired or serviced by any person other than someone authorised by Watts Commercial Furniture.

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Products / Components	Warranty Period From Date Of Purchase	Specific Exclusions
WORKSTATIONS / FREESTANDING DESKS		
Altura Frame (Sit to Stand)	Tabletop & frame Electrical accessories*1 Electric motor/control	10 years 2 years 5 years
Elevation (Manual Wind Up)	Tabletop & frame Electrical accessories*1	10 years 2 years
Novo Frame	Tabletop & frame Electrical accessories*1	10 years 2 years
Grain Frame	Tabletop & frame Electrical accessories*1	10 years 2 years
Legno Frame	Tabletop & frame Electrical accessories*1	10 years 2 years
Omega Frame	Tabletop & frame Electrical accessories*1	10 years 2 years
Voltare Frame (Sit to Stand)	Tabletop & frame Electrical accessories*1 Electric motor/control	10 years 2 years 5 years
System 50/75 Screens	Tabletop & frame Electrical accessories*1 Fabric	10 years 2 years As per fabric supplier's warranty
Slab Ends	Tabletop & frame Electrical accessories*1	10 years 2 years

NOTES:

*1 Electrical accessories as softwiring kit, cabling
USB related products 12 Months warranty

SCREENS

Workstation Screen	Frame Fabric	As per manufacturer's warranty As per fabric supplier's warranty
Privacy Screen	Frame Fabric	As per manufacturer's warranty As per fabric supplier's warranty

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TABLES			
Coffee Tables	Tabletop & frame	10 years	5 years: Sena series 7 years: Okidoki series
Meeting Tables	Tabletop & frame	10 years	7 years: Okidoki series
Boardroom Tables	Tabletop & frame	10 years	
High Tables	Tabletop & frame	10 years	
Folding Tables	Tabletop & frame	10 years	
Laptop Tables	Tabletop & frame	10 years	
Outdoor Tables	Tabletop & frame	10 years	2 years: Air series 5 years: Orlando series
JOINERY			
Kitchen		10 years	
Reception Desk		10 years	
Feature Wall		10 years	
Custom Made Joinery		10 years	
MELAMINE STORAGE			
Bookcases	Unit	10 years	
Coat Cupboards	Unit	10 years	
Credenzas	Unit	10 years	
Filing Cabinets	Unit	10 years	
Hutches	Unit	10 years	
Mobile Storage Units	Unit	10 years	
Overhead Storage Units	Unit	10 years	
Lockers	Unit	10 years	
Lock	Unit	As per lock manufacturer's warranty	

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METAL STORAGE			
Bookcases	Unit	10 years	
Filing Cabinets	Unit	10 years	
Mobile Storage Units	Unit	10 years	
Storage Units	Unit	10 years	
Lockers	Unit	10 years	
Tambour Units	Unit	10 years	
Lock	Unit	As per lock manufacturer's warranty	
SEATING			
Task Chairs	Structural frame Fabric	10 years As per fabric supplier's warranty	3 years: Enmore 5 years: Alpha, Dom, Moda, Tran 7 years: Day, Matrix, Penny
Drafting Chairs	Structural frame Fabric	10 years As per fabric supplier's warranty	7 years: Day, Matrix, Penny
Executive & Boardroom Chairs	Structural frame Fabric	10 years As per fabric supplier's warranty	3 years: Baron, Bentley 7 years: Day, Delta Executive, Escala series, Mercury, Metz, Vega, Venus 5 years: Moda, Tran
Visitor & Conference Chairs	Structural frame Fabric	5 years As per fabric supplier's warranty	3 years: Summit
Breakout & Cafe Chairs	Structural frame Fabric	5 years As per fabric supplier's warranty	2 years: Anders, Arn, Felix
Stools	Structural frame Fabric	5 years As per fabric supplier's warranty	1 year: Carmela, Norway 2 years: Arco, Felix, Genoa, Otto
Lounges	Structural frame Fabric	5 years As per fabric supplier's warranty	
Ottomans	Structural frame Fabric	5 years As per fabric supplier's warranty	2 years: Portland series 3 years: Tulip
Tub Chairs	Structural frame Fabric	5 years As per fabric supplier's warranty	2 years: Arn, Snow Tub, Portland series 3 years: Andre, Berry, Chocolate, Cupcake, Oprah, Peak

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SEATING (continue)			
Outdoor Chairs	Structural frame Fabric	5 years As per fabric supplier's warranty	
Beam Seating	Structural frame Fabric	5 years As per fabric supplier's warranty	
Healthcare Chairs	Structural frame Fabric	5 years As per fabric supplier's warranty	3 years: Andre
Specialty Chairs	Structural frame Fabric	10 years As per fabric supplier's warranty	5 years: Bariatric chair
ACCESSORIES			
Pinboards	Structure Fabric	5 years As per fabric supplier's warranty	
Whiteboards	Unit	8 year (Painted) / Lifetime (Glass) / 25 year (Porcelain)	
Monitor Arms	Unit	10 years	7 years: C.ME, Vader
CPU Holders	Unit	10 years	5 years: CPU30/60